



Saskatchewan Pension Plan Internet Privacy Statement

Privacy and Confidentiality Guidelines

Saskatchewan Pension Plan (SPP) is committed to protecting the confidentiality and integrity of personal information you submit. Personal information submitted or collected through a SPP website will only be used for the purpose for which it was collected, except with the consent of the individual or as required by law. Personal information shall be retained only as long as necessary for the fulfillment of those purposes collected. Only the information necessary for the purposes that have been identified will be collected. Before your personal information is submitted your consent must be given for the collection of it.

Privacy Statement

SPP is committed to protecting your privacy. Its entire operations, including this website, are subject to "The Freedom of Information and Protection of Privacy Act (1992)". This law is based on the principles contained in the Canadian Standards Association's 1996 Model Code for the Protection of Personal Information. The simplest way to gain an understanding of SPP's approach to privacy is to read the online CSA Privacy Principles.

When you visit a SPP's website, the server may automatically collect and retain a limited amount of data essential to the efficient operation and security of that site.

Processes may analyze this data and a statistical report may be created to help us identify usage trends and improve our services. SPP's websites may distribute a small file to your computer, called a "cookie". Such files allow us to provide you with personalized information on your future visits to our websites; they are not used for any other purpose.

When you voluntarily send us electronic mail or complete an electronic form that includes identifying information about yourself, we will keep a record of this information so that we can respond to your inquiry.

If you have further concerns about privacy in the operations of SPP's please contact us at by calling 1-800-667-7153 or emailing us at info@saskpension.com.

Disclaimer Statement

Information at this site is provided as a public service by the SPP. We cannot guarantee that all information is current or accurate. Users should verify the information before acting on it.

Information Collected

Information is provided strictly "as is" and without warranty of any kind, either expressed or implied. The information may be used on the strict understanding that neither SPP nor its employees, or agents shall be liable to any persons for any loss or damage of any nature, whether deliberate or otherwise, which may be occasioned as a result of the use of information provided at this site, or information provided at any other site that can be accessed from this site. Proceeding beyond this security policy constitutes acceptance of these terms and conditions.

If you prefer not to provide information through the website, please call 1-800-667-7153.

Email Correspondence

You are NOT automatically opted-in to receiving email correspondence from us.

Your email address is personal information collected in order to communicate with you about your membership in the SPP and ongoing plan developments. If you elect to provide your email address this may require your email address to be forwarded to service providers outside the country for that purpose. We will never share, sell or rent your personal information to third parties for their use.

You can unsubscribe at any time by clicking the unsubscribe button in each email or sending an email to info@saskpension.com.

Social Media

SPP's Social Media Pages are designed for you and we encourage you to review, leave comments, discuss our products and services, watch and share our videos and to engage us. Not all comments and links posted to our Social Media Pages represent the opinion of SPP. You agree that you will not post or submit any information, post, links or material of any kind on our Social Media Pages which fall into any of the categories:

- Anything defamatory, abusive, infringing, obscene, misleading, unlawful or which otherwise violates the legal rights (including the privacy) of others;
- Anything that contains any unsolicited advertising, promotional materials, or other forms of solicitation to other users, individuals or entities;
- Anything that falsifies the origin or source of any information; or
- Any personal information about yourself or others outlined in this document.

Any information, posts, links or material of any kind that we determine to fall into any of the categories described above will be removed.

SPP will not be responsible or liable for the entities which own or operate the Social Media Websites in any way, including being liable for any losses, or direct or indirect damages arising from any action or decision made by you or anyone else in reliance on our Social Media Pages.

If you have a question or concern about anything posted on the Social Media Pages, feel free to contact us at socialmedia@saskpension.com.

Online Contributions

Your transaction will be completed once credit card authorization has been received. Payments will be charged to your credit card by Mirapay, our credit card processor, typically within seven business days. Confirmation of payment will be posted to your account at SPP within two business days.

Security

SPP is obligated to protect member's personal information by making reasonable security arrangements against such risks as loss, misuse, unauthorized access, alteration, disclosure or disposal/destruction. Security measures have been integrated into the day-to-day operating practices of SPP. This includes the employment of technology to process transactions at this website. We use several layers of robust security methods including SSL (Secure Socket Layer) technology, encryption, firewalls and timed log-outs among others to ensure the confidentiality of your personal and financial information.

SSL (Secure Socket Layer Technology) is the industry standard tool for protecting and maintaining security over the Internet. To make sure your connection is secure, look for either a 'closed lock' or an 'unbroken key' icon located in the address bar of your web browser.

- Encryption scrambles your data into an unreadable format to inhibit unauthorized access by others.
- Timed log-outs means those sessions are terminated after a period of inactivity just in case you leave a computer unattended during an online session.
- When making a credit card contribution via Mirapay you will be asked for your Card Verification Value (CVV) or Card Verification Code (CVC) as confirmation to complete the secure transaction.

When you are finished conducting online transactions or visiting secure websites, remember to close your browser. This will ensure that any information that is stored on your computer or in your browser is erased. This will prevent others from being able to view this information later.

Many internet browsers will automatically complete forms by remembering the information you type in. This means your credit card information could be stored in memory long after you have left our merchant site. If you are using a computer that is publicly accessible, such as an internet cafe or public library, please be aware that your personal information may be at risk.

Should you believe that there has been a breach of security of this site please contact info@saskpension.com or by phone at 1-800-667-7153.

SPP will not share, sell or make available personal information to third parties.

More information

Questions or concerns regarding our management of this privacy statement may be directed to:

Saskatchewan Pension Plan
Katherine Strutt, Privacy Officer
608 Main Street
Box 5555
Kindersley SK S0L 1S0
Tel: 1-800-667-7153
Fax: (306) 463-3500
info@saskpension.com

If you are not satisfied with our response to your privacy concern, you may wish to contact the:

Saskatchewan Information and Privacy Commissioner
503-1801 Hamilton Street
Regina, SK S4P 4B4
Tel: (306) 787-8350
Fax: (306) 798-1603

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Copyright Statement

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- Information containing identifiable information about private citizens may only be used with the individual's permission.
- The SPP logo images are SPP logos and emblematic of the SPP. These images may not be reproduced on non-SPP materials, without the written permission of SPP.
- "Your retirement grows here." is a trademark and owned by SPP.

Reproduction of any materials for commercial purposes requires the advance written permission of the SPP.

Crown copyright should continue to be acknowledged in the following form:
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